

Bus Transport Select Committee

Biography

Phil Lightowler

Head of Public Transport, Kent County Council

Phil has had a 25-year career in public transport and logistics. Starting as a management trainee within the bus service operating industry, he progressed to operational management roles and then moved for a short time to food logistics. Phil undertook roles in bus and coach strategy for BAA Heathrow. He also established a successful consultancy business before re-entering the bus service operating industry. Prior to joining KCC he worked for Serco, advising governments in the Middle East on establishing efficient bus networks, bidding for bus franchises and delivering real time management systems for the largest bus network in the Middle East.

Phil's role in KCC is to provide leadership, strategic direction and long-term vision in driving forward the development and delivery of high quality and cost effective public transport services and programmes, and ensuring a robust commercial approach to commissioning and delivery throughout the division. He leads and directs the Public Transport management team in order to ensure that statutory and corporate objectives and outcomes are delivered, and to ensure compliance with both statutory and locally set policy requirement and targets. Finally, Phil leads in the effective commissioning of sustainable and relevant services that are responsive to the needs of local communities within Kent.